



JOB POSTING

POSITION: Associate VP, National Supply Chain Operations
STATUS: Full-Time
LOCATION: Kohl & Frisch Limited (Concord, ON)
DEPARTMENT: Supply Chain

Primary Role of This Position

In this role, the Senior Leader, National Supply Chain Operations will be responsible for providing oversight and leadership of all Logistics, Distribution Centre Operations, Regulatory, Continuous Improvement, Facilities, and Transportation staff nationally.

The Senior Leader, National Supply Chain Operations has both operational and strategic responsibility for end-to-end supply chain execution.

We are looking for a dynamic leader who: thrives in a fast-paced, results-driven environment; is hardworking; is a strategic, forward-thinking professional with a strong sense of urgency and is enthusiastic about helping Kohl & Frisch (K&F) achieve its social and business goals.

Major Responsibilities

- + Oversee the Supply Chain operations, systems, and activities to meet deadlines and ensure world-class standards of customer service
- + Establish strategic direction to operations in order to gain operational efficiencies
- + Develop and implement departmental strategies and action plans that integrate well with the overall business plan and that also cascade into setting and managing team and individual performance objectives
- + Establish dashboard metrics and KPIs critical for providing visibility back to the business around supply chain execution
- + Coach, mentor, and develop staff; provide appropriate training and professional development to help team members meet or exceed performance expectations in a safe and productive manner
- + Collaborate with operational and production managers across the organization to ensure that key performance metrics and customer service expectations are not only met, but exceeded
- + Ensure all departmental goals are aligned with the company's strategic plan and meet all business requirements, including compliance and budgetary targets
- + Sponsor Continuous Improvement initiatives to improve supply chain operations through the implementation of enhanced processes, including the optimization of existing technology
- + Continuously challenge the status quo to drive a culture of change, coaching and capability building at K&F, through a methodical, data-driven approach to problem-solving with an emphasis on root cause problem-solving and sustaining improvements
- + Proactively help develop a culture that embraces a high level of commitment to doing things in the most efficient way possible and delivering on promises

- + Identify opportunities for improved efficiencies and cost savings to help deliver best value for the organization
- + Ensure that supply chain financials are met
- + Ensure operations are compliant with applicable GMP standards as defined by GUI-0001 “Good Manufacturing Practices” and GUI-0069 “Guidelines for Temperature Control of Drug Products during Storage and Transportation”
- + Other duties as assigned

Education and Experience

- + Bachelor's degree in Business Administration, Operations Management, Industrial Engineering or equivalent
- + MBA, CPIM, or SCMP are strong assets
- + Minimum 15+ years of experience in supply chain management, with the majority in a senior leadership role
- + Proven success in a senior leadership role managing complex supply chain operations, ideally in a healthcare environment/pharmaceutical with multiple sites
- + Familiar with supply chain management systems including WMS, TMS, and ERP
- + Strong planning and analytical skills; advanced MS Excel skills is a must
- + English-French bilingualism is an asset

Qualifications

- + Developed oral and written communication skills; effective listening skills and the ability to gain respect and build successful relationships
- + Outstanding leadership skills; proven ability to empower, develop, and provide direction to large teams while focusing on effectively executing key operational objectives
- + Strong attention to detail, excellent follow-up skills, and good judgment
- + Ability to: prioritize and manage multiple requirements; develop processes and influence others to meet objectives; balance short-term high priorities along with long-term projects
- + Exceptional business process acumen and collaborative style; demonstrated ability to clearly identify issues, and encourage and adopt changes where it benefits the operational effectiveness of the team
- + An ability to think, plan, and act strategically; grasp complex ideas and issues, then evaluate and act on alternatives quickly and decisively
- + Manage implementation and execution of plans, along with an ability to analyze data and identify root causes
- + A visionary who understands innovation as an essential driver of growth

How to Apply

If you are interested in applying, please submit a cover letter and a résumé no later than **July 31, 2020**, to: mslaczka@kohlandfrisch.com.

Please ensure you specify the job title, **Senior Leader, National Supply Chain Operations**, in the subject line of your email.

Kohl & Frisch would like to thank all applicants for their interest. Only those candidates who are selected for an interview will be contacted.